



Park Smart!



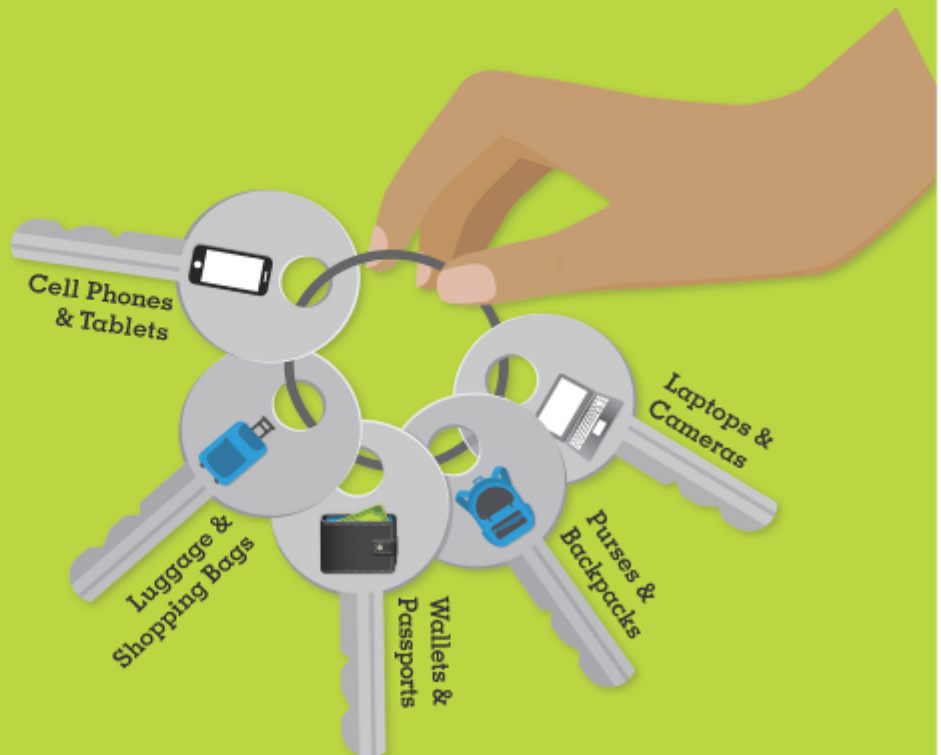
THE KEYS TO
PARKED CAR
SAFETY ARE IN
YOUR HANDS!

If you love it, don't leave it.

DON'T TEMPT A CAR THIEF!

Car thieves only need seconds to break into your car. So Park Smart, and especially keep your trunk clear.

**Take everything
with you.**





PACKAGE THEFT PREVENTION GUIDE



WON'T BE HOME?

Use the "Hold Package" option at USPS.com to have packages held at location post office for pick up. You can also arrange for neighborhoods to pick up any packages that might be delivered.



CUSTOMIZE DELIVERIES

Customize deliveries by adding specific delivery instructions using USPS.com and your tracking number. You can also schedule packages to arrive when you are home or reroute packages.



USE SPECIAL SERVICES

Use USPS special services like *Signature Confirmation* or *Registered Mail* to add a layer of security.



DELIVER TO SECURE LOCATIONS

Send packages to secure locations such as Amazon Lockers, FedEx and UPS locations, P.O. Boxes, and local post office.



REQUEST NONDESCRIPT PACKAGING

When completing your online order, opt for packaging that conceals the item or select the 'gift' option to ensure package arrives in a plain box especially when ordering from a high-end store.



USE MODERN ALTERNATIVES

Take advantage of contemporary options like smart lockers, lockboxes, cameras, motion detection lighting, alarms like Package Guard, and services like Doorman.



NETWORK WITH NEIGHBORS

Neighborhood groups on social media or community apps can provide a system for reporting suspicious activity. This is also a good way to keep your deliveries and neighborhood secure.



PORCH AREA VISIBILITY

Keep the porch area clear and visible. The more likely a would-be thief is to be seen, the more likely they are to choose another target.





Beware of Scams

Fake Check Scams

Consumers paid with phony checks for work or for items they're trying to sell, instructed to wire money back to buyer

Prizes/Sweepstakes/Free Gifts

Requests for payment to claim fictitious prizes, lottery winnings, or gifts

Recovery/Refund Companies

Scammers contact victims and claim the consumer owes money on a fictitious debt or to help recover money lost in a previous scam

Advance Fee Loans, Credit Arrangers

False promises of business or personal loans, even if credit is bad, for a fee upfront

Phishing/Spoofing

Emails pretending to be from a well-known source ask consumers to enter or confirm personal information

Computers: Equipment and Software

Scammers claim to offer "technical support" for computer problems and charge a fee to fix a nonexistent problem

Scholarships/Grants

For a fee, a "search company" offers to conduct customized search for scholarships or grants for students. Scammers take money and run or provide a worthless list

Friendship & Sweetheart Swindles

Con artist nurtures an online relationship, builds trust, and convinces victim to send money

Charitable Solicitations

Scammers contact victims claiming to represent non-existent charities (or real charities they don't actually work for) and ask for donations.



Definition of Suspicious Activity

Suspicious activity is any observed behavior that could indicate a crime-related incident has been committed, or about to be committed. Unusual items or situations: A vehicle is parked in an odd location, a package/luggage is unattended, a window/door is open that is usually closed, or other out-of-the-ordinary situations occur.

Examples of Suspicious Activity:

- An individual peering into vehicles, to try, and locate any valuables left unattended.
- An individual trying door handles to vehicles, and/or residences to gain access to the vehicle and/ or residence.
- An individual checking front doors of residences to locate any unattended packages or individuals following delivery trucks to see where the truck is dropping off packages.
- Please dial 911 to report crimes in progress, suspicious activity or for life threatening emergencies. If it is not an emergency, dial (415) 553-0123.



**See something.
Say something.**

Definition of Community Policing

Community policing, or community-oriented policing, is a strategy of policing that focuses on police building ties and working closely with members of the communities.

Homeless Outreach and Outreach to Drug Users:

Taraval Station has two officers that coordinate with city agencies to provide outreach and assistance to rehabilitate those who are dependent on illegal drugs and outreach to homeless individuals to connect them with resources and support.

Foot Patrols:

Taraval Station has 3 foot beat locations. These officers are assigned to Irving St, West Portal Ave and Ocean Ave.

Monthly Police Community Relations Meetings:

Monthly community meeting are currently on hold due to the current situation, we will update everyone with the date and location of our next meeting. Stay tune for more info.

Email Updates:

Taraval Station will send out newsletter updates to residents in the District that alerts residents of crime trends, upcoming community events, crime prevention tips, and information on how to contact officers at the District Station.



Make the Right Call SF

Make the right call. Keep 9-1-1 available for emergencies.

9-1-1

Police, Fire & Medical

Available 24/7

Is there a danger to life, property or the environment?

Is there a crime in progress?

Is someone having a medical emergency and needs immediate assistance?

Is there a fire?

If you answered YES to any of these questions, immediately call 9-1-1.

3-1-1

City Services & Information

Available 24/7

Police reports for crimes not in progress such as:

-Auto Burglaries

-Petty Theft

-Vandalism

Report graffiti, potholes, abandoned vehicles, or blocked driveways.

Garbage and recycling services

Street and park maintenance

Property Tax Payments

Birth Certificates

Marriage Licenses

Business Registration

415-553-0123

Police Non-Emergency Assistance

Available 24/7

Noise complaints

Loitering

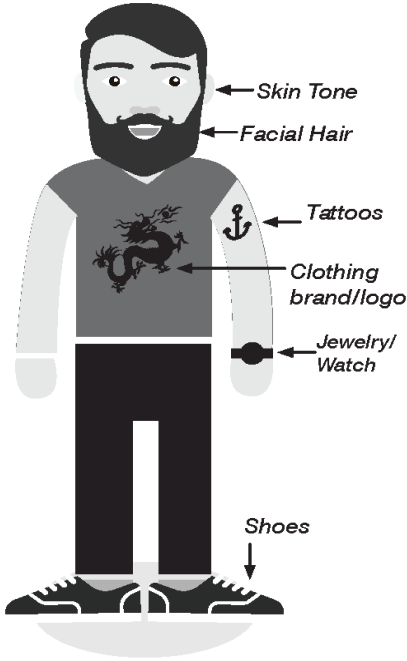
Citizen standby

Wellness checks

 MAKE THE RIGHT CALL		KEEP 9-1-1 AVAILABLE FOR EMERGENCIES	
9-1-1 POLICE, FIRE & MEDICAL AVAILABLE 24/7		3-1-1 CITY SERVICES & INFORMATION AVAILABLE 24/7	
<ul style="list-style-type: none"> • Is there a danger to life, property or the environment? • Is there a crime in progress? • Is someone having a medical emergency and needs immediate assistance? • Is there a fire? If you answered YES to any of these questions, immediately call 9-1-1.		<ul style="list-style-type: none"> • Police reports for crimes not in progress such as: <ul style="list-style-type: none"> - Auto Burglaries - Petty Theft - Vandalism • Report graffiti, potholes, abandoned vehicles, or blocked driveways. • Garbage and recycling services • Street and park maintenance • Property Tax Payments • Birth Certificates • Marriage Licenses • Business Registration 	
		415-553-0123 POLICE NON-EMERGENCY ASSISTANCE AVAILABLE 24/7	
		<ul style="list-style-type: none"> • Noise complaints • Loitering • Wellness checks 	
		 MAKETHERIGHTCALLSF.ORG	



Describe Me!



How to Describe a Suspect

Providing a detailed description of a criminal suspect can help solve crimes in San Francisco. Suspects can easily change their appearance with a hat, jacket or glasses. It is important to be mindful of unique characteristics such as body markings, tattoos, shoes and specific clothing markings, like logos.

Note the Following Unique Characteristics:

Race _____ Sex _____ Age _____ Height _____ Weight _____

Hair _____ Eyes _____ Complexion _____

- Physical Characteristics (slight or heavy build, scars, marks, tattoos, manner of walk, mustache, glasses) _____
- Clothing (type and color, logos or brand names, shoes, jewelry, accessories) _____
- Weapon (type of weapon used by the suspect: rifle, shotgun, automatic, revolver, knife) _____
- Remarks (note anything the suspect says, accent, any names used) _____
- Means of Escape (vehicle or foot, license plate number, year, make, model, color, traveling in which direction) _____

If it's safe, take a photo of the suspect, vehicle, license plate number, etc.

What to Do During an Emergency



How to Call 911 in an Emergency

- Remain Calm and **Dial 911** Immediately
 - **WHEN** to Dial 911
 - If a crime is posing an immediate threat to you or others
 - If there is a medical emergency
 - If the incident is in progress
 - If the incident just occurred and you know where the suspect is
- State the following information:
 - **WHERE** the incident is happening and **WHAT** is occurring, for example: **"I'm at 1234 Market Street and I've just been robbed"**
 - Tell the operator if you are in immediate danger or are being threatened
 - Be **brief, clear** and **accurate**
- As long as it is safe, stay on the line and answer the operator's questions
- Describe each suspect separately from head to toe (*see more information on the back of this card*)

Other Methods of Reporting

- To file a report online, visit sanfranciscopolice.org/Reports
- For TTY users, pressing the space bar every few seconds will help your call be recognized faster
- For non-emergency reporting, dial 311 or 415-553-0123 within SF or 415-701-2311 outside SF
- To call SFPD dispatch directly, dial 415-553-8090

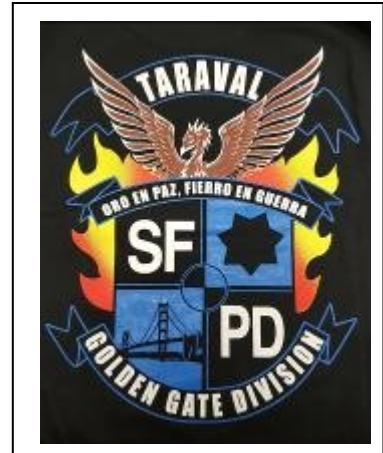
When in doubt, call 911





SFPD RESOURCES

EMERGENCY: 911
 Non-Emergency: 553-0123
 Cell Phone 911: 911 / 553-8090
 Customer Service Center: 311
 SFPD Tip Line: 566-0115
 Anonymous Tip-Line 575-4444
 Chinese Tip Line: 315-2435
 Text a Tip: 847411 (Tip 411)
 Blessing Scam Hotline: 553-9219
 Graffiti Abatement: 850-6951




TARAVAL STATION RESOURCES

Taraval Station: 759-3100
 A/Captain Aaron Lozada: 759-3100 - Aaron.Lozada@sfgov.org
 Patrol Lieutenants: 759-3100
 Taraval Administration & Community Sgt.: 759-3120 – Sgt. Lynn Pomatto
 Taraval Permits/ Code Abatement: 759-3123 – Officer Matt Faliano
 Neighborhood Deputy District Attorney: 553-1752 - Jack Shannon
 Website: www.taraval.org / Taraval Station E-mail: SFPDTaravalStation@sfgov.org
 To Reserve Our Community Room: taravalcommunityroom@sfgov.org (closed due to Covid)

OTHER RESOURCES

Dept. of Parking & Traffic: 553-1943
 DPW Dispatch 695-2020
 S.A.F.E. 553-1984



YOU CAN CALL 311 TO CONTACT THE DEPT. OF PUBLIC WORKS AND THE DEPT. OF PARKING AND TRAFFIC / SFMTA. YOU CAN ALSO REPORT/REQUEST:

- STREET OR SIDEWALK CLEANING
- GRAFFITI
- STREETLIGHT REPAIR
- ILLEGAL POSTINGS
- ABANDONED VEHICLES
- AND MUCH MORE... CHECK OUT THEIR WEBSITE AT SF311.ORG.

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ALL EMERGENCY CALLS: 911

We, the members of the San Francisco Police Department, are committed to excellence in law enforcement and are dedicated to the people, traditions and diversity of our City. In order to protect life and property, prevent crime and reduce the fear of crime, we will provide service with understanding, response with compassion, performance with integrity and law enforcement with vision.